



MEMBER INFORMATION

MERCHANT SKI PASS

2019-20 QUALIFIERS

VVP Members must participate in one of the following programs:

MEMBERSHIP



VVP Members Copper Level and above qualify

Bring more flights to Eagle County Airport (EGE) and become a contributing member to the **EGE Air Alliance**



EGE AIR ALLIANCE

- + **1-10 employees:** \$200 contribution
- + **11-20 employees:** \$300 contribution
- + **20+ employees:** \$500 contribution

Navigating Complex Customer Interactions

Tactical training for front-line employees to understand the wants, needs and reactions of your customers and guests

CUSTOMER SERVICE TRAINING



Dates: Nov. 12th or Dec. 5th
Cost:
1-2 Employees - \$50/each
Additional Employees - \$25/each

Lodging properties can participate in the **Lodging Quality Assurance (LQA)** program to receive property inspections and ratings.



LQA

Currently, any lodging property sold through Vail/Beaver Creek Reservations or VailOnSale.com must undergo a detailed interior inspection and are assigned a Lodging Quality Assurance (LQA) rating of Platinum, Gold, Silver or Bronze.

VCBA Winter Update Meeting
November 7, 2019 | Cost: \$65

Beaver Creek One Village Meeting
November 19, 2019 | Cost: Free

**Limited to businesses with a physical BC location*

WINTER UPDATES



Lionshead Pass Office Opens
November 8, 2019

Beaver Creek Pass Office Opens
November 9, 2019

Vail Village Pass Office Opens
November 15, 2019

Contact Anna Robinson at anna@vailvalleypartnership.com for more info, or visit "Signature Programs" at VailValleyPartnership.com.